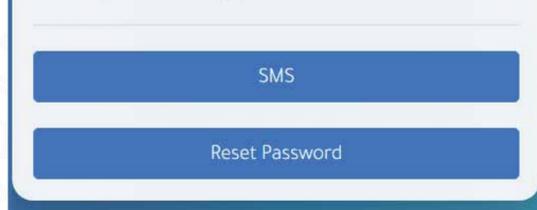
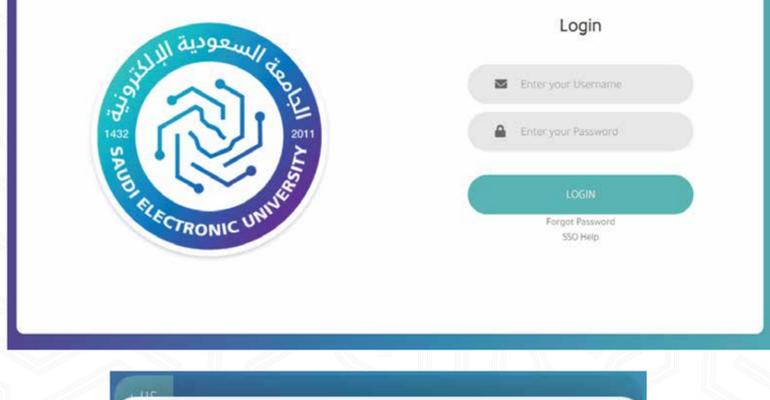


Reset Password Steps

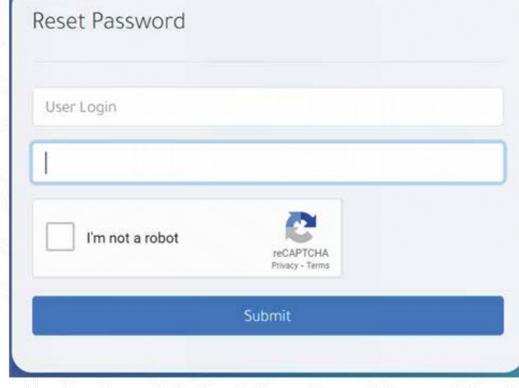
If you have a problem accessing your account please submit an SSO support ticket in [Contact Us](#) page

Follow the following steps for resetting your password:

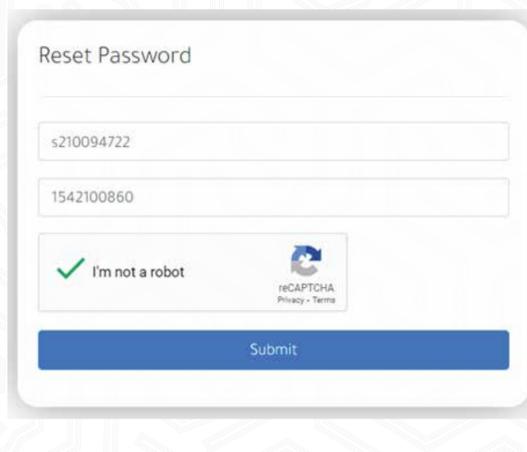
1-Click forgot password



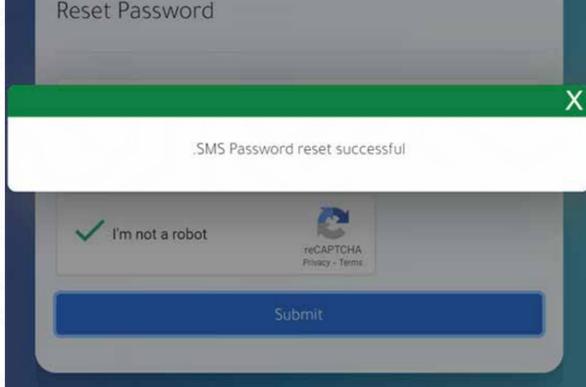
2-The first option (SMS) enables you to reset the password and send it via mobile text messages



3-Fill in the required information and click Submit



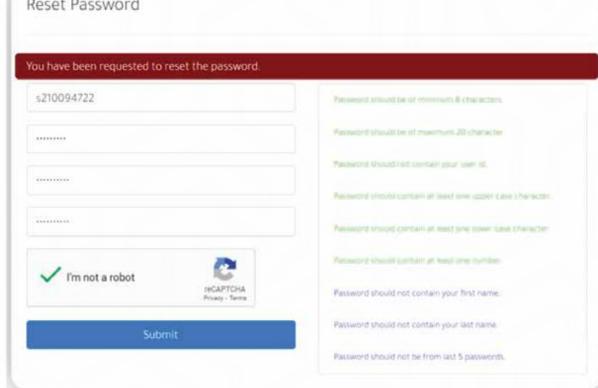
4-A temporary password will be set and sent to the user's mobile.



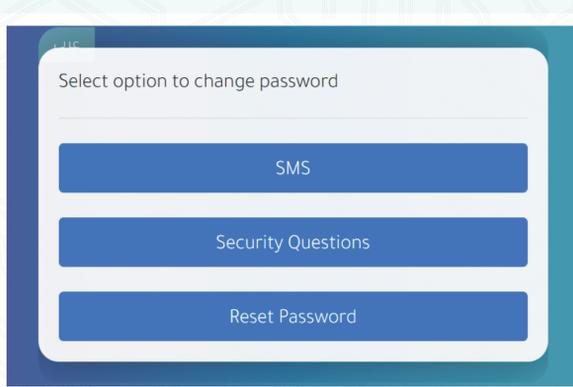
5-Enter your username and the temporary password and click on login



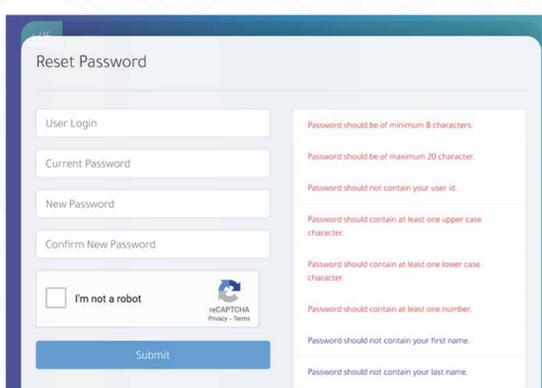
6-Fill in the required information for a permanent password



If you want to change your previous password through the second option (Reset Password):



1-Fill in the required information with the previous password and click Submit



2-New password is set successfully

